

# Zensar Technologies

## HOLD

## Growth despite seasonal quarter

## **Summary**

Despite the seasonality impact in BFSI (-1.3% QoQ) & shutting down impact of few clients in TMT (-3.5% QoQ), company reported a revenue of \$157mn, up by 0.7%/8.6% QoQ/YoY in CC terms. Seasonality was offset by growth in Manufacturing (6.5% QoQ) & healthcare verticals (3.2% QoQ). Management is positive to grow in the next quarter backed by the highest order bookings in this quarter (\$205.3mn; +2% QoQ) and their account mining efforts. However, management seem to be cautious on the demand environment with the prevailing uncertainty around global macros. Having said that, management also stated discretionary spend intensity to be nearing the pre-covid levels which indicates better spending environment on client's side. We expect, company to continue its growth momentum backed by the revival (BFSI) in demand zone. However, with recent run up in the price, we downgrade the stock to HOLD rolling into FY27 at TP of Rs. 792 (22x FY27E EPS) v/s previous TP of Rs. 760.

## **Key Highlights and Investment Rationale**

- Demand of AI: Company has now catalogued their AI offerings into 4 major solution stacks ie. Enterprise AI Solutions, Responsible AI Solutions, Enterprise Cognitive Hyper Automation Solutions and Multimodal Micro Vertical Solutions. This services will accelerate the AI offerings momentum which would lead to strong growth ahead. Specialized domain training provided to employees in BFSI, Healthcare. Gaming & MC domains.
- Margins in mid-teens: Company's newest acquisition would not be margin dilutive in this fiscal year. Management re-iterated on investing in capabilities & sales team whenever there is an opportunity. Hence, maintains the guidance range of mid-teens of EBITDA margin (15-16%) going ahead.

| TP F                      | Rs792 |
|---------------------------|-------|
| CMP F                     | Rs751 |
| Potential upside/downside | 6%    |
| Previous Rating           | BUY   |

| Price Performance (%) |       |      |      |  |  |
|-----------------------|-------|------|------|--|--|
|                       | -1m   | -3m  | -12m |  |  |
| Absolute              | (2.1) | 10.1 | 33.7 |  |  |
| Rel to Sensex         | (0.0) | 15.9 | 26.7 |  |  |

| V/s Consensus |       |       |       |  |  |
|---------------|-------|-------|-------|--|--|
| EPS (Rs)      | FY25E | FY26E | FY27E |  |  |
| IDBI Capital  | 29    | 32    | 36    |  |  |
| Consensus     | 28    | 33    | 39    |  |  |
| % difference  | 4.2   | (2.0) | (7.9) |  |  |

| Key Stock Data          |           |          |
|-------------------------|-----------|----------|
| Bloomberg/Reuters       | ZENT IN/  | ZENT.BO  |
| Sector                  | IT        | Services |
| Shares o/s (mn)         |           | 227      |
| Market cap. (Rs mn)     |           | 170,343  |
| 3-m daily average value | e (Rs mn) | 41.4     |

52-week high / low

Sensex / Nifty

| Shareholding Pattern (%) |      |
|--------------------------|------|
| Promoters                | 49.1 |
| FII                      | 15.1 |
| DII                      | 19.6 |
| Public                   | 16.2 |

### **Financial snapshot**

(Rs mn)

Rs838 / 513

76,405 / 23,155

| Year               | FY23   | FY24   | FY25E  | FY26E  | FY27E  |
|--------------------|--------|--------|--------|--------|--------|
| Revenue            | 48,483 | 49,019 | 53,350 | 58,176 | 64,145 |
| Change (yoy, %)    | 14     | 1      | 9      | 9      | 10     |
| EBITDA             | 5,523  | 8,718  | 8,489  | 9,373  | 10,527 |
| Change (yoy, %)    | (16)   | 58     | (3)    | 10     | 12     |
| EBITDA Margin(%)   | 11.4   | 17.8   | 15.9   | 16.1   | 16.4   |
| Adj.PAT            | 3,275  | 6,651  | 6,504  | 7,228  | 8,058  |
| EPS (Rs)           | 14     | 29     | 29     | 32     | 36     |
| Change (yoy, %)    | (21)   | 103    | (2)    | 11     | 11     |
| PE(x)              | 52     | 26     | 26     | 23     | 21     |
| Dividend Yield (%) | 1      | 1      | 1      | 1      | 1      |
| EV/EBITDA (x)      | 29     | 19     | 19     | 17     | 14     |
| RoE (%)            | 12     | 21     | 18     | 16     | 16     |
| RoCE (%)           | 12     | 21     | 19     | 17     | 17     |
|                    |        |        |        |        |        |

Source: IDBI Capital Research:

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### **Concall Highlights**

- Revenue for the quarter stood at Rs. 13,256mn grew by 1.3%/10.1% QoQ/YoY, despite of furloughs seasonality. Major verticals impacted by furloughs are telecommunication, media & technology (3.5% QoQ) and Banking & financial services (1.3% QoQ). Other verticals like manufacturing & consumer services (6.5% QoQ) and Healthcare & Life-science (3.2% QoQ) cushioned the growth for the quarter.
- Softness was only seen in verticals due to seasonality. Service lines continue to show growth in the quarter and the share of revenue from service lines, that is advanced engineering services (+7.1% QoQ), cloud infrastructure and security services (+1.8% QoQ), data engineering and analytics (-4% QoQ due to extended furloughs in specific accounts), experience services (-3.8% QoQ) and increased to 54.5%, improvement of 60bps in Q3FY25.
- Gross margin stood at 30.1%, a 200bps improvement sequentially primarily driven by improved utilization, net furlough impact of 0.1%, higher level of utilization of 0.9%, other operational efficiencies of 0.8% including PPC benefit & other improvements (exchange benefit of 0.1%). SG&A for the quarter increased by 180bps QoQ on account of one-time saving of ESOP & sales commission (indicated in Q2) and investment in sales & infrastructure. This resulted in only 20bps sequential improvement in EBITDA margin at 15.6%. Also, depreciation in the quarter decline by ~270bps QoQ and company indicated on sustaining the depreciation (1.8% of revenue) going ahead.
- Order book stood at \$ 205.3mn; improvement of 2% QoQ. Management stated the deal pipeline is healthy and robust. This improvement was broad based across geos and large deals are still in pipeline. Company is working on improving the account mining efforts to win deals and improve the market share. Deal pipeline has decline sequentially as it got converted into deals this quarter.
- Management emphasized on focusing to improve share in other verticals and reduce exposure in TMT vertical. And also focusing more on account mining efforts to convert smaller accounts into large ones.
- **Demand environment** Management is cautious on the macro aspect largely based on new administration formation. Discretionary spend are having some early signs of improvement despite the ongoing macroeconomic uncertainty. Vertical-wise; Healthcare & life-science vertical is witnessing muted spending this year v/s last year due to ongoing macro uncertainty. And also management do not see any material changes in the decision making around large deals. In past, furloughs have come back in TMT



vertical in Q4 and management expects this could occur in Q4FY25 as well. Management seemed optimistic on the revival of discretionary spend if Gen Al picks up in the market

- Margin guidance: Company maintained full year margin guidance to be in the range of mid-teens (15%-16%) and it would be achieved on the back of improving utilization, pyramid optimization and new deal wins. Management re-iterated on investing in business (capabilities & sales team).
- Total Headcount for the quarter stood at 10,517 (gross add. of 975) employees with utilization rate of 82.9% and attrition at 10%. Management expects some movement in Q4 due to lower working days and expects the leave days to be lower. Company intends to hire more in the coming quarter and headcount would be calibrated as per the requirement. Company has initiated with 5-6levels of AI training for the employees to be up breast for the demand.



Exhibit 1: Financial snapshot

(Rs mn)

|                             |        |        |         |        | (1.0 1111) |
|-----------------------------|--------|--------|---------|--------|------------|
| Year-end: March             | Q3FY25 | Q2FY25 | QoQ (%) | Q3FY24 | YoY (%)    |
| Revenues (US\$ mn)          | 157.0  | 156.2  | 0.5     | 144.7  | 8.5        |
| Revenues                    | 13,256 | 13,080 | 1.3     | 12,041 | 10.1       |
| COGS                        | 9,266  | 9,406  | (1.5)   | 8,296  | 11.7       |
| Gross profit                | 3,990  | 3,674  | 8.6     | 3,745  | 6.5        |
| SG&A                        | 1,921  | 1,663  | 15.5    | 1,669  | 15.1       |
| EBITDA                      | 2,069  | 2,011  | 2.9     | 2,076  | (0.3)      |
| Depreciation & amortization | 237    | 297    | (20.4)  | 312    | (24.2)     |
| EBIT                        | 1,833  | 1,714  | 6.9     | 1,764  | 3.9        |
| Other income                | 270    | 366    | (26.2)  | 357    | (24.4)     |
| РВТ                         | 2,103  | 2,080  | 1.1     | 2,121  | (0.9)      |
| Тах                         | 505    | 522    | (3.3)   | 504    | 0.2        |
| Minority interest           | 0      | 0      | n.m.    | 0      | n.m.       |
| Adjusted net profit         | 1,598  | 1,558  | 2.5     | 1,617  | (1.2)      |
| Exceptional item            | 0      | 0      | n.m.    | 0      | n.m.       |
| Reported net profit         | 1,598  | 1,558  | 2.5     | 1,617  | (1.2)      |
| Diluted EPS (Rs)            | 7.0    | 6.9    | 2.5     | 7.1    | (1.4)      |
| As % of net revenue         |        |        |         |        |            |
| Gross profit                | 30.1   | 28.1   |         | 31.1   |            |
| SG&A                        | 14.5   | 12.7   |         | 13.9   |            |
| EBITDA                      | 15.6   | 15.4   |         | 17.2   |            |
| EBIT                        | 13.8   | 13.1   |         | 14.6   |            |
| Reported net profit         | 12.1   | 11.9   |         | 13.4   |            |
| Tax rate                    | 24.0   | 25.1   |         | 23.8   |            |
|                             |        |        |         |        |            |



**Exhibit 2: Actual vs. estimates** 

| Year to March            | Q3FY25 | Q3FY25E | Variance (%) |
|--------------------------|--------|---------|--------------|
| Revenue (US\$ mn)        | 157.0  | 157.0   | 0.0%         |
| Revenue (Rs mn)          | 13,256 | 13,210  | 0.3%         |
| EBIT (Rs mn)             | 1,833  | 1,729   | 6.0%         |
| EBIT margin (%)          | 13.8%  | 13.1%   | 74 bps       |
| Recurring PAT (Rs mn)    | 1,598  | 1,565   | 2.1%         |
| Recurring PAT margin (%) | 12.1%  | 11.8%   | 20 bps       |
| EPS (Rs)                 | 7.0    | 6.9     | 2.0%         |

**Exhibit 3: Earnings Revision** 

|                   |        | FY25E  |         |        | FY26E  |         | FY27E  |
|-------------------|--------|--------|---------|--------|--------|---------|--------|
| Year-end: March   | New    | Old    | Chg (%) | New    | Old    | Chg (%) | New    |
| Revenue (US\$ mn) | 640    | 623    | 2.6%    | 688    | 706    | -2.6%   | 756    |
| Revenue (Rs bn)   | 53,350 | 52,609 | 1.4%    | 58,176 | 58,659 | -0.8%   | 64,145 |
| EBIT (Rs mn)      | 7,475  | 7,398  | 1.0%    | 8,268  | 8,527  | -3.0%   | 9,309  |
| EBIT margin (%)   | 14.0%  | 14.1%  | -5 bps  | 14.2%  | 14.5%  | -32 bps | 14.5%  |
| EPS (Rs/sh)       | 28.8   | 28.5   | 0.9%    | 32.0   | 32.8   | -2.6%   | 35.6   |



**Exhibit 3: Large clients trend** 

| Year-end: March | Q4FY23 | Q1FY24 | Q2FY24 | Q3FY24 | Q4FY24 | Q1FY25 | Q2FY25 | Q3FY25 |
|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|
| US\$1 mn+       | 84     | 87     | 84     | 84     | 85     | 86     | 86     | 87     |
| US\$5 mn+       | 29     | 29     | 29     | 32     | 31     | 31     | 32     | 34     |
| US\$10 mn+      | 14     | 14     | 14     | 14     | 14     | 14     | 15     | 14     |
| US\$20 mn+      | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 5      |

Exhibit 4: Q3FY25 Revenue growth was in-line with our estimates

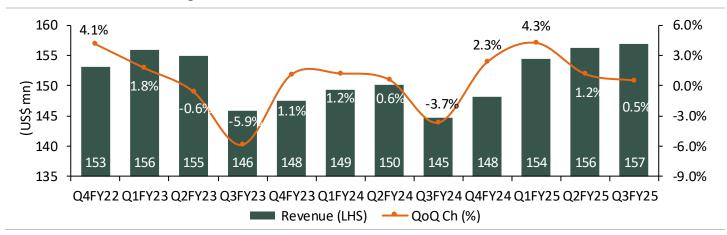




Exhibit 5: Q3FY25 EBIT margin improved 70 QoQ

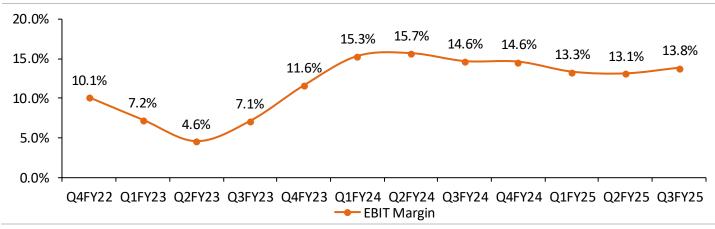
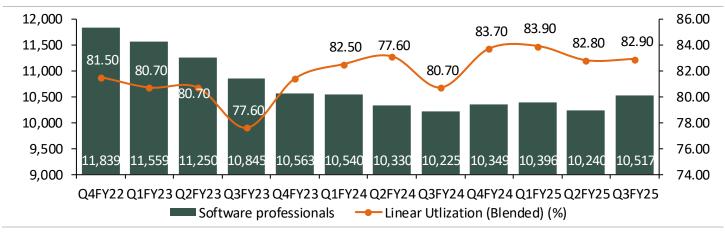


Exhibit 6: Revenue growth across various segments (%)

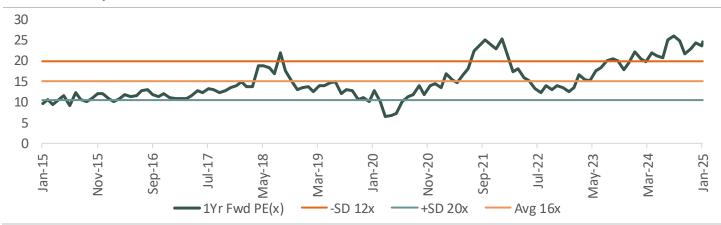
| Parameters                        | % of revenue | QoQ growth (in CC) |
|-----------------------------------|--------------|--------------------|
|                                   |              | 0.7%               |
| Geography                         |              | QoQ growth (in CC) |
| US                                | 67.3%        | 0.1%               |
| Europe                            | 21.2%        | 1.0%               |
| Africa                            | 11.5%        | 2.3%               |
| Service-Line                      |              | QoQ growth         |
| AMS                               | 79.5%        | 0.3%               |
| IMS                               | 20.5%        | 1.5%               |
| Verticals                         |              | QoQ growth         |
| Hi Tech                           | 21.4%        | -3.5%              |
| Manufacturing & Consumer services | 27.7%        | 6.5%               |
| BFSI                              | 40.1%        | -1.3%              |
| Healthcare                        | 10.8%        | 3.2%               |



Exhibit 7: Utilization remained flat at 82.9%



**Exhibit 8: One-year forward PER trend** 





# **Financial Summary**

## Profit & Loss Account (Rs mn)

| Year-end: March        | FY22     | FY23     | FY24     | FY25E    | FY26E    | FY27E    |
|------------------------|----------|----------|----------|----------|----------|----------|
| Net sales              | 42,437   | 48,483   | 49,019   | 53,350   | 58,176   | 64,145   |
| Change (yoy, %)        | 12.2     | 14       | 1        | 9        | 9        | 10       |
| Operating expenses     | (35,872) | (42,960) | (40,301) | (44,861) | (48,803) | (53,618) |
| EBITDA                 | 6,565    | 5,523    | 8,718    | 8,489    | 9,373    | 10,527   |
| Change (yoy, %)        | -4.1     | (16)     | 58       | (3)      | 10       | 12       |
| Margin (%)             | 15.5     | 11.4     | 17.8     | 15.9     | 16.1     | 16.4     |
| Depreciation           | (1,848)  | (1,830)  | (1,338)  | (1,014)  | (1,105)  | (1,219)  |
| EBIT                   | 4,717    | 3,693    | 7,380    | 7,475    | 8,268    | 9,309    |
| Interest paid          | (353)    | (280)    | (209)    | (167)    | (157)    | (148)    |
| Other income           | 1,377    | 1,028    | 1,588    | 1,250    | 1,400    | 1,400    |
| Pre-tax profit         | 5,741    | 4,441    | 8,759    | 8,558    | 9,511    | 10,561   |
| Tax                    | (1,525)  | (1,166)  | (2,108)  | (2,054)  | (2,283)  | (2,503)  |
| Effective tax rate (%) | 26.6     | 26.3     | 24.1     | 24.0     | 24.0     | 23.7     |
| Minority Interest      | (54.0)   | -        | -        | -        | -        | -        |
| Net profit             | 4,162    | 3,275    | 6,651    | 6,504    | 7,228    | 8,058    |
| Exceptional items      | -        | -        | -        | -        | -        | -        |
| Adjusted net profit    | 4,162    | 3,275    | 6,651    | 6,504    | 7,228    | 8,058    |
| Change (yoy, %)        | 19.2     | (21)     | 103      | (2)      | 11       | 11       |
| EPS                    | 18.3     | 14.5     | 29.4     | 28.8     | 32.0     | 35.6     |
| Dividend per sh        | 5.0      | 5.0      | 5.5      | 8.6      | 9.6      | 10.7     |
| Dividend Payout %      | 27.3     | 34.6     | 18.7     | 30       | 30       | 30       |



| <b>Balance Sheet</b>       |        |        |        |        |        | (Rs mn) |
|----------------------------|--------|--------|--------|--------|--------|---------|
| Year-end: March            | FY22   | FY23   | FY24   | FY25E  | FY26E  | FY27E   |
| Shareholders' funds        | 26,592 | 28,984 | 34,523 | 39,076 | 44,136 | 49,776  |
| Share capital              | 452    | 453    | 453    | 453    | 453    | 453     |
| Reserves & surplus         | 26,140 | 28,531 | 34,070 | 38,623 | 43,683 | 49,323  |
| Total Debt                 | -      | -      | -      | -      | -      | -       |
| Other liabilities          | 3,544  | 2,866  | 2,319  | 2,319  | 2,319  | 2,319   |
| Curr Liab & prov           | 8,299  | 8,582  | 8,540  | 8,654  | 9,145  | 9,751   |
| Current liabilities        | 6,693  | 6,248  | 6,331  | 6,250  | 6,523  | 6,860   |
| Provisions                 | 1,606  | 2,334  | 2,209  | 2,404  | 2,622  | 2,891   |
| Total liabilities          | 11,843 | 11,448 | 10,859 | 10,973 | 11,464 | 12,070  |
| Total equity & liabilities | 38,712 | 41,210 | 46,481 | 51,148 | 56,698 | 62,945  |
|                            |        |        |        |        |        |         |
| Net fixed assets           | 12,858 | 11,735 | 10,393 | 10,786 | 11,170 | 11,542  |
| Investments                | -      | -      | -      | -      | -      | -       |
| Other non-curr assets      | 3,226  | 6,291  | 10,144 | 10,291 | 10,449 | 10,633  |
| Current assets             | 22,628 | 23,184 | 25,944 | 30,071 | 35,079 | 40,770  |
| Inventories                | -      | -      | -      | -      | -      | -       |
| Sundry Debtors             | 7,967  | 7,298  | 7,320  | 7,967  | 8,687  | 9,579   |
| Cash and Bank              | 8,559  | 7,280  | 7,241  | 10,552 | 14,657 | 19,243  |
| Loans and advances         | 1,636  | 4,509  | 6,509  | 6,509  | 6,509  | 6,509   |
| Total assets               | 38,712 | 41,210 | 46,481 | 51,148 | 56,698 | 62,945  |



| Cash Flow Statement           |         |         |         |         |         | (Rs mn) |
|-------------------------------|---------|---------|---------|---------|---------|---------|
| Year-end: March               | FY22    | FY23    | FY24    | FY25E   | FY26E   | FY27E   |
| Pre-tax profit                | 5,741   | 4,441   | 8,759   | 8,558   | 9,511   | 10,561  |
| Depreciation                  | 1,803   | 1,838   | 1,559   | 1,160   | 1,064   | 1,168   |
| Tax paid                      | (1,572) | (1,585) | (2,249) | (2,151) | (2,391) | (2,637) |
| Chg in working capital        | 832     | (1,921) | (2,064) | (532)   | (231)   | (285)   |
| Other operating activities    | (1,031) | -       | (4,726) | 39      | (233)   | (264)   |
| Cash flow from operations (a) | 5,772   | 2,773   | 1,279   | 7,073   | 7,721   | 8,543   |
| Capital expenditure           | (3,330) | (715)   | (217)   | (1,553) | (1,448) | (1,539) |
| Chg in investments            | -       | -       | -       | -       | -       | -       |
| Other investing activities    | 1,121   | (1,920) | -       | -       | -       | -       |
| Cash flow from investing (b)  | (2,209) | (2,635) | (217)   | (1,553) | (1,448) | (1,539) |
| Equity raised/(repaid)        | 1       | 1       | -       | -       | -       | -       |
| Debt raised/(repaid)          | -       | -       | -       | -       | -       | -       |
| Dividend (incl. tax)          | (1,135) | (1,132) | (1,246) | (1,951) | (2,168) | (2,417) |
| Chg in minorities             | (64)    | 501     | 321     | -       | -       | -       |
| Other financing activities    | (792)   | (787)   | (176)   | (258)   | -       | -       |
| Cash flow from financing (c)  | (1,991) | (1,417) | (1,101) | (2,209) | (2,168) | (2,417) |
| Net chg in cash (a+b+c)       | 1,573   | (1,279) | (39)    | 3,311   | 4,104   | 4,586   |



## **Financial Ratios**

| Year-end: March                   | FY22  | FY23 | FY24 | FY25E | FY26E | FY27E |
|-----------------------------------|-------|------|------|-------|-------|-------|
| Book Value (Rs)                   | 117.1 | 128  | 153  | 173   | 195   | 220   |
| Adj EPS (Rs)                      | 18.3  | 14.5 | 29.4 | 28.8  | 32.0  | 35.6  |
| Adj EPS growth (%)                | 19.5  | -21  | 103  | -2    | 11    | 11    |
| EBITDA margin (%)                 | 15.5  | 11.4 | 17.8 | 15.9  | 16.1  | 16.4  |
| Pre-tax margin (%)                | 13.5  | 9.2  | 17.9 | 16.0  | 16.3  | 16.5  |
| Net Debt/Equity (x)               | -0.3  | -0.3 | -0.2 | -0.3  | -0.3  | -0.4  |
| ROCE (%)                          | 16.4  | 12   | 21   | 19    | 17    | 17    |
| ROE (%)                           | 16.6  | 12   | 21   | 18    | 16    | 16    |
| DuPont Analysis                   |       |      |      |       |       |       |
| Asset turnover (x)                | 1.2   | 1.2  | 1.1  | 1.1   | 1.0   | 1.0   |
| Leverage factor (x)               | 1.5   | 1.4  | 1.4  | 1.3   | 1.3   | 1.3   |
| Net margin (%)                    | 9.8   | 6.8  | 13.6 | 12.2  | 12.4  | 12.6  |
| Working Capital & Liquidity ratio |       |      |      |       |       |       |
| Inventory days                    | 0     | 0    | 0    | 0     | 0     | 0     |
| Receivable days                   | 69    | 55   | 55   | 55    | 55    | 55    |
| Payable days                      | 32    | 24   | 28   | 25    | 25    | 25    |

## **Valuations**

| Year-end: March      | FY22 | FY23 | FY24 | FY25E | FY26E | FY27E |
|----------------------|------|------|------|-------|-------|-------|
| PER (x)              | 41   | 52   | 26   | 26    | 23    | 21    |
| Price/Book value (x) | 6.4  | 5.9  | 4.9  | 4.3   | 3.8   | 3.4   |
| EV/Net sales (x)     | 3.8  | 3.4  | 3.3  | 3.0   | 2.7   | 2.3   |
| EV/EBITDA (x)        | 25   | 29   | 19   | 19    | 17    | 14    |
| Dividend Yield (%)   | 0.7  | 0.7  | 0.7  | 1.2   | 1.3   | 1.4   |



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**Key to Ratings Stocks:** 

BUY: 15%+; HOLD: -5% to 15%; SELL: -5% and below.

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