

# **IT Services | Q3FY23 Result Update**

## Revenue miss, OPM expanded; Cautious commentary on spending

- Wipro reported 0.6% QoQ CC growth (DE: 1%), at lower band of its guided range of 0.5% - 2% QoQ due to slowing spending and furloughs.
- IT services EBIT Margin improved by 120bps QoQ to 16.3% (DE: 15.5%) driven by efficiency gains and absence of restructuring cost from Q2.
- It provided FY23 revenue guidance of 11.5-12% in CC which implies decline of 0.6% to positive 1% sequential movement for Q4. It indicates lower confidence on business performance and visibility. Wipro is confident on its deal wins and pipeline but is factoring slowdown in discretionary spending in its outlook.
- Factoring in further slip in growth outlook, we cut our growth estimates by 1.1%/2.4%/2.5 for FY23E/FY24E/FY25E. Maintain 'REDUCE' rating with TP of Rs.400 (Earlier Rs. 420) at 16x FY25E EPS.

## Outlook optimistic but not aligned to growth performance

Wipro shared detailed outlook wherein it is confident of sustaining solid deal wins ahead. For verticals: Expects Retail segment in US to witness potential slowdown in tech spending; Technology & Comms (headcount cuts) segment to see softness in growth. GEOs: expect better prospects for Europe led by solid deal wins. On outlook for Services, Wipro expects sustained investments in 1) Security and 2) Cloud transformation. However, no clear reason identified for weak growth for H2FY23.

## Robust deal pipeline, Softness in discretionary spend

It closed 11 large deals (TCV of \$1bn+), growing at 69% YoY. Nature of deal pipeline remains strong and diversified driven by Wipro Fullstride and Engineering services. Management highlighted clients are focusing on value driven transformation, tighter governance and immediate ROI deals. However, softness across major verticals may taper growth in near term.

### Delay in revenue recognition may impact growth

Slowing discretionary spending could lead to delay in ramp-up of deals. Also, management sounded sceptical about it despite record deal wins. We expect 2-3 quarters of slowing growth as industry growth rate decelerates.

## Q3FY23 Result (Rs Mn)

Particulars	Q3FY23	Q3FY22	YoY (%)	Q2FY23	QoQ (%)
Revenue	233,681	204,337	14.4	226,454	3.2
Total Expense	196,045	168,802	16.1	193,951	1.1
EBITDA	46,865	42,994	9.0	40,472	15.8
Depreciation	9,229	7,459	23.7	7,969	15.8
EBIT	37,636	35,535	5.9	32,503	15.8
Other Income	5,018	3,654	37.3	3,968	26.5
Interest	2,902	1,403	106.8	2,270	27.8
EBT	39,752	37,786	5.2	34,201	16.2
Tax	9,102	8,063	12.9	7,710	18.1
RPAT	30,529	29,690	2.8	26,590	14.8
APAT	30,529	29,690	2.8	26,590	14.8
			(bps)		(bps)
Gross Margin (%)	30.1	30.1	0	27.7	248
EBITDA Margin (%)	20.1	21.0	(99)	17.9	218
NPM (%)	13.1	14.5	(147)	11.7	132
Tax Rate (%)	22.9	21.3	156	22.5	35
EBIT Margin (%)	16.1	17.4	(128)	14.4	175

СМР		ſ	Rs 394
Target / Upside		Rs 40	0 / 2%
NIFTY		1	17,957
Scrip Details			
Equity / FV	Rs 10,	964mn	/ Rs 2
Market Cap		Rs 2,	176bn
		USD 2	26.7bn
52-week High/Low		Rs 652	2/ 372
Avg. Volume (no)		5,28	3,970
Bloom Code		WF	RO IN
Price Performance	1M	3M	12M
Absolute (%)	(1)	4	(39)
Rel to NIFTY (%)	3	(1)	(38)

## **Shareholding Pattern**

	Jun'22	Sep'22	Dec'22
Promoters	73.0	73.0	73.0
MF/Banks/FIs	4.9	4.9	4.9
FIIs	7.0	7.0	7.0
Public / Others	15.1	15.1	15.1

### Valuation (x)

	FY23E	FY24E	FY25E
P/E	19.2	17.6	15.6
EV/EBITDA	12.4	11.6	10.5
ROE (%)	16.3	17.1	16.8
RoACE (%)	14.4	15.4	15.3

## Estimates (Rs bn)

	FY23E	FY24E	FY25E
Revenue	910.4	991.0	1,060.7
EBITDA	172.2	187.1	199.9
PAT	112.7	123.0	133.5
EPS (Rs.)	20.6	22.4	25.2

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**Exhibit 1: Quarterly performance versus estimates** 

Particulars (Rs mn)		Estim	ates	% Variation		Commont	
	Actual	Dolat	Consensus	Dolat	Consensus	Comment	
USD Revenue – IT services	2,804	2,837	2,828	(1.2)	(0.9)	Revenue miss due to cut in	
INR Revenue	2,33,681	2,36,951	2,32,124	(1.4)	0.7	discretionary spend	
EBIT	37,636	36,186	35,870	4.0	4.9	Margin beat led by efficiency	
EBIT, margin (%)	16.1	15.3	15.5	80 bps	70 bps	gains	
PAT	30,529	29,203	29,656	4.5	2.9	PAT beat due to op leverage	

Source: DART, Company

# **Change in Estimates**

Given slightly weaker growth performance in Q3, and modest outlook for Q4; we have toned down our growth estimates for FY23/FY24E/FY25E by -1.1%/-2.4%/-2.5% respectively. But factoring in solid OPM performance in Q3 we have scaled up our estimates for FY23 (up 25bps QoQ) but has kept the OPM outlook unchanged for FY24E/FY25E (3bps/-3bps). Overall, our earnings estimates have changed for FY23/FY24E/FY25E by 1%/-1%/-3%.

**Exhibit 2: Change in Estimates** 

Extract 21 Grange in Estimates										
Dantian (Dann)	FY22A		FY23E			FY24E			FY25E	
Particulars (Rs mn)	Actual	Old	New	% chg	Old	New	% chg	Old	New	% chg
IT Services Revenue (\$mn)	10,356	11,275	11,149	(1.1)	12,169	11,879	(2.4)	13,036	12,706	(2.5)
Growth, YoY	27.3	8.9	7.7	(122 bps)	7.9	6.6	(138 bps)	7.1	7.0	(17 bps)
Company Wide INR Revenue	7,97,475	9,14,035	9,10,364	(0.4)	10,00,190	9,91,050	(0.9)	10,79,352	10,60,746	(1.7)
Growth, YoY	28.1	14.6	14.2	(46 bps)	9.4	8.9	(56 bps)	7.9	7.0	(88 bps)
EBIT - IT Services	1,39,078	1,37,965	1,39,790	1.3	1,51,236	1,50,153	(0.7)	1,64,383	1,61,295	(1.9)
EBIT Margin (%) - IT Services	17.7	15.3	15.6	26 bps	15.3	15.3	3 bps	15.4	15.4	(3 bps)
EBIT (Overall)	1,40,286	1,36,941	1,38,726	1.3	1,51,820	1,50,706	(0.7)	1,64,845	1,61,732	(1.9)
EBIT Margin (%)	17.6	15.0	15.2	26 bps	15.2	15.2	3 bps	15.3	15.2	(3 bps)
Net profit	1,22,191	1,11,541	1,12,748	1.1	1,24,085	1,23,042	(0.8)	1,37,659	1,33,482	(3.0)
EPS (Rs. Abs)	22.3	20.3	20.6	1.0	22.8	22.6	(0.9)	26.0	25.2	(3.0)

Source: DART

**Exhibit 3: Key Assumptions in our estimates** 

Key Assumptions	FY22A	FY23E	FY24E	FY25E
USD Revenue growth (%) (IT Services)	27.3	7.7	6.6	7.0
CC Growth (%)	26.9	11.8	7.2	7.0
USD/INR	75.7	80.6	82.5	82.7
INR Revenue growth (%)	14.6	14.2	8.9	7.0
EBIT Margins (%)	17.6	15.2	15.2	15.2
EPS growth (%)	14.1	(7.8)	10.1	11.3

Source: DART, Company

**Exhibit 4: Key Revenue Growth Matrix for IT Services Segment** 

YoY Growth	Q3FY21	Q4FY21	Q1FY22	Q2FY22	Q3FY22	Q4FY22	Q1FY23	Q2FY23	Q3FY23
CC Growth	(1.1)	0.5	25.7	28.8	28.5	28.5	17.2	12.9	10.4
USD Growth	(1.1)	3.8	25.7	29.5	27.5	26.4	13.3	8.4	6.2
INR Growth	1.5	3.6	25.0	31.4	31.1	30.0	16.5	15.4	14.7

Source: DART, Company



**Exhibit 5: Quarterly and YTD Trend** 

Rs mn	Q3FY22	Q4FY22	Q1FY23	Q2FY23	Q3FY23	YoY (%)	QoQ (%)	YTDFY22	YTDFY23	YoY (%)
USD Rev. (IT Serv.)	2,640	2,722	2,736	2,798	2,804	6.2	0.2	7,634	8,337	9.2
INR Rev - Co. Wide	2,04,337	2,09,682	2,16,320	2,26,454	2,33,681	14.4	3.2	5,87,793	6,76,455	15.1
Operating Expense	1,68,802	1,74,571	1,84,430	1,93,951	1,96,045	16.1	1.1	4,82,618	5,74,426	19.0
Cost of revenue	1,42,778	1,47,965	1,55,600	1,63,835	1,63,273	14.4	(0.3)	4,07,907	4,82,708	18.3
as % of sales	69.9	70.6	71.9	72.3	69.9	0 bps	(248 bps)	69.4	71.4	196 bps
SG&A expenses	26,024	26,606	28,830	30,116	32,772	25.9	8.8	74,711	91,718	22.8
as % of sales	12.7	12.7	13.3	13.3	14.0	129 bps	73 bps	12.7	13.6	85 bps
EBITDA	42,994	42,456	39,028	40,472	46,865	9.0	15.8	1,28,608	1,26,365	(1.7)
Depreciation	7,459	7,345	7,138	7,969	9,229	23.7	15.8	23,433	24,336	3.9
EBIT	35,535	35,111	31,890	32,503	37,636	5.9	15.8	1,05,175	1,02,029	(3.0)
Other Income	3,578	3,946	3,690	4,040	4,992	39.5	23.6	12,311	12,722	3.3
Finance Cost	1,403	1,717	2,045	2,270	2,902	106.8	27.8	3,608	7,217	100.0
Associates	76	(16)	(15)	(72)	26	(65.8)	(136.1)	73	(61)	(183.6)
PBT	37,786	37,324	33,520	34,201	39,752	5.2	16.2	1,13,951	1,07,473	(5.7)
Tax	8,063	6,399	7,931	7,710	9,102	12.9	18.1	22,547	24,743	9.7
PAT	29,723	30,925	25,589	26,491	30,650	3.1	15.7	91,404	82,730	(9.5)
MI	33	52	(47)	(99)	121	266.7	(222.2)	86	(25)	(129.1)
PAT after MI	29,690	30,873	25,636	26,590	30,529	2.8	14.8	91,318	82,755	(9.4)
Reported EPS	5.4	5.6	4.7	4.9	5.4	0.0	11.8	17	15	(10.4)
Margins (%)						(bps)	(bps)			(bps)
EBITDA	21.0	20.2	18.0	17.9	20.1	(99 bps)	218 bps	21.9	18.7	(320 bps)
EBIT	17.4	16.7	14.7	14.4	16.1	(128 bps)	175 bps	17.9	15.1	(281 bps)
EBT	18.5	17.8	15.5	15.1	17.0	(148 bps)	191 bps	19.4	15.9	(350 bps)
PAT	14.5	14.7	11.9	11.7	13.1	(147 bps)	132 bps	15.5	12.2	(330 bps)
Effective Tax rate	21.3	17.1	23.7	22.5	22.9	156 bps	35 bps	19.8	23.0	324 bps

Source: Company

# **What to expect Next Quarter**

We expect revenue growth of 0.3% in CC terms QoQ (in line with its guided growth band of 0.6%-1% in CC terms) for Q4FY23. EBIT Margins is expected to decline by 40bps QoQ as investments in SG&A and freshers could continue. We believe ramp of deals to slow and taper further growth in FY24 onwards.

Exhibit 6: What to expect Next Quarter

(Rs Mn)	Q4FY23E	Q3FY23	Q4FY22	QoQ (%)	YoY (%)
USD Revenue – IT Services	2,812	2,804	2,722	0.3	3.3
INR Revenue – Company Wide	2,33,909	2,33,681	2,09,682	0.1	11.6
EBIT (IT Services)	36,653	37,504	35,050	(2.3)	4.6
PAT	29,993	30,529	30,873	(1.8)	(2.8)
EPS (Rs)	5.5	5.4	5.6	0.9	(2.9)
EBIT Margin (%)	15.9	16.3	17.0	(42 bps)	(111 bps)

Source: DART, Company

## **Valuation**

We believe WIPRO and few other Tier-I IT companies would see some growth moderation in coming quarters and would reach the normalized growth range of 7%-8% by FY24 and beyond; and thus would at best sustain the current valuations of ~15x-20x which implies ~2x on PEG basis. We currently value WIPRO at 16x on FY25E Earnings of Rs.25.2 with TP of Rs.400 (Earlier Rs. 410) per share and have maintained REDUCE rating on the stock.



# **Earnings call KTAs**

- **Revenue:** IT Services Revenue grew 0.6% QoQ and 10.4% YoY in CC terms. The growth was impacted due to slowdown in discretionary spending by clients.
- Margin levers: Overall OPM stood at 16.1% in Q3FY23 up 180bps on QoQ basis. Also, IT Services margins expanded by 120bps QoQ to 16.3% (ahead of its base guidance of 15%). During Q3, Employee expenses (65.4% of revenues) declined by 0.8% QoQ. The EBIT Margin expansion was attributed to efficiency gains led by lower employee benefits expenses, Sub con costs offset by higher travel costs, after absorbing 3 months of salary hike, incl. quarterly promotions & RSUs to senior employees. Management highlighted its new base for margin and will aim to improve it further.
- **Guidance:** The management has guided Revenue growth of -0.6-1% for Q4FY23 considering potential impact from macro-economic factors.
- **Deal Pipeline overview:** Wipro won ~\$1.1bn (11 Large deals) worth deal TCV in Q3FY23. The Management highlighted that large deal bookings grew by 69% YoY in 9MFY23 and overall order book in TCV terms grew 26% YoY in Q3FY23.
- Verticals-wise: In Q3FY23, Health (12% of Rev) grew by 4.7% in cc terms. ENU (11.4% of Rev) grew by 2.8%. Consumer (18.9% of Rev) and Manufacturing (6.9% of Rev) grew by 0.6%/0.6% QoQ in this quarter respectively (Exhibit 7).
- Geography-wise commentary: Europe (28.8% of Rev) showed strong growth and grew by 2.4% QoQ and 12% YoY in CC terms. Americas 1 (29.4% of Rev) grew by 1.3% QoQ in CC terms while others declined. (Exhibit 8)
- Client: Top client (3.2% of Rev) grew by 0.2% QoQ and 6.2% YoY in Q3. Top 2-5 (10% of Rev) grew the most in this quarter by 2.2% QoQ and 12.9% YoY. Top 6-10/ Non Top 10 Client (8%/79% of Rev) grew by 1.5%/-0.2% QoQ (Exhibit 9).
- Headcount and Attrition: Employee headcount saw reduction of 435 in Q3FY23; Attrition declined to 21.2% (180bps QoQ). Wipro on boarded 17k freshers in 9MFY23. It expect attrition to decline and hiring to continue further.
- New COO Mr. Amit Choudhary priorities: Develop Agile environment, improve delivery excellence and focus on internal efficiency.
- ACV Growth in-line with revenue: Management reported Q2, Q3 and Q4FY22 growth in ACV was 31%, 22% and 33%, respectively with Avg. of 28% growth in ACV. FY22 Revenue growth was also 28%+, similar to ACV growth. ACV growth did reflect into Revenue growth in the past. Both ACV and Revenue includes Capco, hence comparable.

**Exhibit 7: Vertical Revenue Trend for Q3FY23** 

Vertical	Amount (\$ mn)	Mix (%)	QoQ (%) (CC)	YoY (%) (CC)	Incremental Revenue (\$ mn)	% Contribution of Incremental Revenue
BFSI	978	35	(0.2)	9.6	(6)	(110)
Communications	129	5	(2.6)	6.4	(8)	(140)
Consumer Business Unit	530	19	0.6	16.8	4	67
ENU	320	11	2.8	10.1	6	108
Health Business Unit	336	12	4.7	8.9	17	301
Manufacturing	193	7	0.6	14.4	0	7
Technology	317	11	(1.3)	4.0	(8)	(133)
Total	2,804	100	0.6	10.4	6	100

Source: DART, Company



**Exhibit 8: Geographical Revenue Trend for Q3FY23** 

Geography	Amount (\$ mn)	Mix (%)	QoQ (%) (CC)	YoY (%) (CC)	Incremental Revenue (\$ mn)	% Contribution of Incremental Revenue
Americas 1	824	29	1.3	11.0	7	126
Americas 2	863	31	(0.9)	9.4	(12)	(210)
Europe	807	29	2.4	12.0	21	366
APMEA	308	11	(1.2)	7.0	(11)	(182)
Total	2,804	100	0.6	10.4	6	100

Source: Company, DART

**Exhibit 9: Client Bucket Revenue Trend for Q3FY23** 

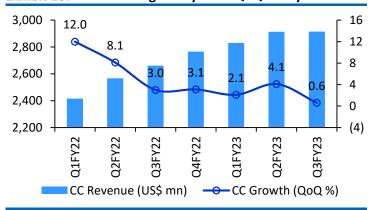
Client Bucket	Amount (\$ mn)	Mix (%)	QoQ (%)	YoY (%)	Incremental Revenue (\$ mn)	% Contribution of Incremental Revenue
Top client	90	3	0.2	6.2	0	3
Top 2-5 client	283	10	2.2	12.9	6	107
Top 6-10 client	224	8	1.5	13.3	3	56
Non Top 10 client	2,206	79	(0.2)	4.7	(4)	(66)
Total Revenue	2,804	100	0.2	6.2	6	100

Source: Company



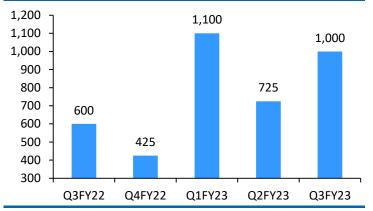
# Story in chart

Exhibit 10: CC Revenue grew by 0.6% QoQ led by...



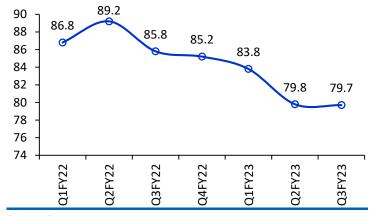
Source: Company, DART

Exhibit 12: Robust Large Deal wins remain TCV (\$1bn)



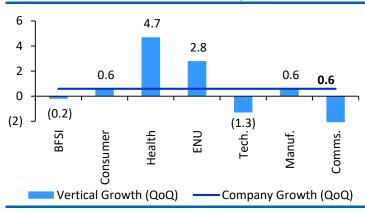
Source: Company, DART

Exhibit 14: Net Utilization down sharply QoQ



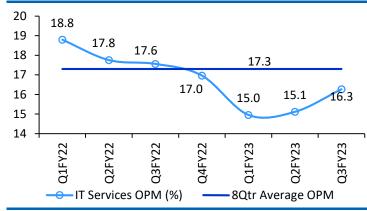
Source: Company, DART

Exhibit 11: Health, ENU, Manufacturing.



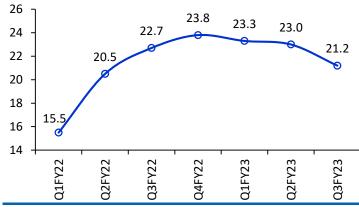
Source: Company, DART

Exhibit 13: IT Services OPM increased by 120bps



Source: Company, DART

Exhibit 15: LTM Attrition declined to 21.2%



Source: Company, DART



Exhibit 16: Operating Metrics 1

Revenue Growth in CC (QoQ) Revenue Growth in CC (YoY) OPM Margin (%) - IT Services Vertical Amount (INR mn) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit ENU Health Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA SBU Growth (YoY) (CC)	3.4 (1.1) 21.7 632 108 340 271 288 172 261 (2.5) (11.4) (3.6) (2.6) 3.7	3.0 0.5 21.0 656 108 366 284 280 170 288	12.0 25.7 18.8 806 123 418 316 287 169 295	8.1 28.8 17.8 898 129 446 317 302 173 315	3.0 28.5 17.6 929 132 467 309 311	3.1 28.5 17.0 963 131 487 313	2.1 17.2 15.0 968 137 506 304 315	4.1 12.9 15.1 985 137 526 313	15.0 978 129 530
Revenue Growth in CC (YoY) OPM Margin (%) - IT Services Vertical Amount (INR mn) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit ENU Health Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	(1.1) 21.7 632 108 340 271 288 172 261 (2.5) (11.4) (3.6) (2.6)	0.5 21.0 656 108 366 284 280 170 288	25.7 18.8 806 123 418 316 287 169 295	28.8 17.8 898 129 446 317 302 173	28.5 17.6 929 132 467 309 311	28.5 17.0 963 131 487 313 313	17.2 15.0 968 137 506 304	12.9 15.1 985 137 526 313	10.4 15.0 978 129 530 320
Vertical Amount (INR mn) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	21.7 632 108 340 271 288 172 261 (2.5) (11.4) (3.6) (2.6)	656 108 366 284 280 170 288	806 123 418 316 287 169 295	898 129 446 317 302 173	929 132 467 309 311	963 131 487 313 313	968 137 506 304	985 137 526 313	978 129 530
Vertical Amount (INR mn) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	632 108 340 271 288 172 261 (2.5) (11.4) (3.6) (2.6)	656 108 366 284 280 170 288	806 123 418 316 287 169 295	898 129 446 317 302 173	929 132 467 309 311	963 131 487 313 313	968 137 506 304	985 137 526 313	978 129 530
Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	108 340 271 288 172 261 (2.5) (11.4) (3.6) (2.6)	108 366 284 280 170 288	123 418 316 287 169 295	129 446 317 302 173	132 467 309 311	131 487 313 313	137 506 304	137 526 313	129 530
Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	108 340 271 288 172 261 (2.5) (11.4) (3.6) (2.6)	108 366 284 280 170 288	123 418 316 287 169 295	129 446 317 302 173	132 467 309 311	131 487 313 313	137 506 304	137 526 313	129 530
Consumer Business Unit  ENU  Health Business Unit  Manufacturing  Technology  Vertical Growth (YoY) (CC)  BFSI  Communications  Consumer Business Unit  ENU  Health Business Unit  Manufacturing  Technology  SBU Amount  Americas 1  Americas 2  Europe  APMEA	340 271 288 172 261 (2.5) (11.4) (3.6) (2.6)	366 284 280 170 288	418 316 287 169 295	446 317 302 173	467 309 311	487 313 313	506 304	526 313	530
Health Business Unit Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	271 288 172 261 (2.5) (11.4) (3.6) (2.6)	284 280 170 288	316 287 169 295	302 173	311	313	304	313	
Manufacturing Technology Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	288 172 261 (2.5) (11.4) (3.6) (2.6)	280 170 288 0.6	287 169 295	302 173	311	313	······		
Technology  Vertical Growth (YoY) (CC)  BFSI  Communications  Consumer Business Unit  ENU  Health Business Unit  Manufacturing  Technology  SBU Amount  Americas 1  Americas 2  Europe  APMEA	172 261 (2.5) (11.4) (3.6) (2.6)	170 288 0.6	169 295	173	<del>-</del>			319	336
Technology  Vertical Growth (YoY) (CC)  BFSI  Communications  Consumer Business Unit  ENU  Health Business Unit  Manufacturing  Technology  SBU Amount  Americas 1  Americas 2  Europe  APMEA	(2.5) (11.4) (3.6) (2.6)	288 0.6	295			191	183	193	193
Vertical Growth (YoY) (CC) BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	(2.5) (11.4) (3.6) (2.6)	0.6	-		314	324	323	325	317
BFSI Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	(11.4) (3.6) (2.6)	·····	21 2						
Communications Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	(11.4) (3.6) (2.6)	·····	J1.J	42.9	42.9	48.7	24.3	14.4	9.6
Consumer Business Unit ENU Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA	(3.6) (2.6)	······································	19.0	23.4	23.4	24.4	19.8	12.4	6.4
ENU Health Business Unit Manufacturing Technology  SBU Amount Americas 1 Americas 2 Europe APMEA	(2.6)	2.9	33.5	37.7	37.7	34.6	24.4	22.2	16.8
Health Business Unit Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA		0.1	16.4	22.5	22.5	13.5	0.8	4.9	10.1
Manufacturing Technology SBU Amount Americas 1 Americas 2 Europe APMEA		(1.6)	8.9	10.2	10.2	12.8	10.6	8.1	8.9
Technology SBU Amount Americas 1 Americas 2 Europe APMEA	(2.4)	(2.8)	5.0	6.2	6.2	14.0	13.2	16.7	14.4
SBU Amount Americas 1 Americas 2 Europe APMEA	0.6	7.1	12.3	26.2	26.2	14.5	12.5	6.2	4.0
Americas 1 Americas 2 Europe APMEA	J.U.	,							
Americas 2 Europe APMEA	609	629	666	710	744	770	796	817	824
Europe APMEA	603	631	736	789	802	844	856	876	863
APMEA	580	611	729	779	784	797	774	786	807
	280	282	282	302	309	310	309	319	308
						010	505	<u> </u>	500
Americas 1		1.2	18.0	19.8	22.3	22.2	19.6	15.3	11.0
Americas 2		1.6	24.0	30.6	33.2	33.8	17.4	12.3	9.4
Europe		2.0	32.5	48.3	35.2	36.0	15.6	11.9	12.0
APMEA		(6.3)	0.8	7.7	10.5	14.0	15.1	11.3	7.0
Client Revenue (\$mn)		(0.0)	0.0						7.0
Top client	64	67	75	80	84	87	88	90	90
Top 2-5 client	182	194	217	243	251	264	268	277	283
Top 5 client	246	260	292	323	335	351	356	366	373
Top 6-10 client	145	159	186	196	198	207	216	221	224
Top 10 client	391	420	478	519	533	558	572	588	597
Non Top 10 client	1,680	1,733	1,936	2,061	2,106	2,164	2,164	2,210	2,206
Client Growth (YoY)	1,000	1,755	1,550	2,001	2,100	2,104	2,104	2,210	2,200
Top client	2.2	7.3	21.7	25.4	31.6	30.5	16.9	11.9	6.2
Top 2-5 client	(6.5)	1.5	24.3	38.3	37.6	36.3	23.4	14.2	12.9
Top 5 client	(4.4)	2.9	23.6	34.9	36.0	34.8	21.7	13.6	11.2
Top 6-10 client	0.3	8.2	20.9	29.5	36.6	29.9	16.2	12.7	13.3
Top 10 client	(2.7)	4.9	22.6	32.8	36.2	32.9	19.6	13.3	12.0
Non Top 10 client	(0.8)	3.5	26.4	28.7	25.4	24.9	11.7	7.2	4.7
Segment Margin	(0.0)	5.5	20.4	20.7	23.4	27.3		7.2	7.7
Americas 1	18.0	21.2	18.9	19.8	20.1	19.8	17.9	18.9	19.2
Americas 2	22.9	22.6	20.6	19.8	19.7	19.0	18.7		20.8
	22.9		15.3	15.7	15.4			20.3	
Europe	·······	19.3			·····	14.9	12.2	12.6	14.3
APMEA IT Products	13.3 5.0	14.8	14.4	13.3 5.0	10.5 5.4	8.3 -1.8	6.6 -2.8	8.6	9.8
IT Products ISRE	5.0	6.8	-4.0	2 11	٦ 4	- I X		-8.2	2.4

Source: DART, Company



**Exhibit 17: Operating Metrics 2** 

Operating Metrics	Q3FY21	Q4FY21	Q1FY22	Q2FY22	Q3FY22	Q4FY22	Q1FY23	Q2FY23	Q3FY23
Client Data									
>US\$1 million	567	566	601	623	661	679	703	729	739
>US\$3 million	341	349	361	390	399	410	417	425	431
>US\$5 million	260	257	273	279	286	297	306	308	307
>US\$10 million	168	167	176	182	189	194	195	198	202
>US\$20 million	97	93	95	100	110	117	120	122	119
>US\$50 million	38	40	42	44	47	50	50	52	52
>US\$100 million	10	11	13	15	17	19	20	19	19
Number of active clients	1,136	1,120	1,229	1,284	1,315	1,369	1,433	1,471	1,484
Number of New Customers	89	52	129	116	67	116	164	128	80
New Customers Business (\$mn)	54	43	48	126	135	171	36	73	87
Old Customers Business (\$mn)	2,017	2,109	2,366	2,454	2,505	2,550	2,700	2,725	2,717
Revenue Area (Mix)									
Onsite	46.1	45.5	46.0	44.4	43.7	41.7	41.3	41.1	41.0
Offshore	53.9	54.5	54.0	55.6	56.3	58.3	58.7	58.9	59.0
Service Type (Mix)									
FPP	62.7	63.0	63.1	62.6	63.2	62.2	59.8	58.7	59.4
TTM	37.3	37.0	36.9	37.4	36.8	37.8	40.2	41.3	40.6
Employee Data									
Total Employees	1,90,308	1,97,712	2,09,890	2,21,365	2,31,671	2,43,128	2,58,574	2,59,179	2,58,744
Net Addition	5,065	7,404	12,178	11,475	10,306	11,457	15,446	605	(435)
Breakup of Employees									
Core	1,75,470	1,82,344	1,93,201	2,04,314	2,14,076	2,25,437	2,40,768	2,42,532	2,41,668
Support and Sales	14,838	15,368	16,689	17,051	17,595	17,691	17,806	16,647	17,076
<u>Other Employee Data</u>									
Attrition (LTM) (%)	11.0	12.1	15.5	20.5	22.7	23.8	23.3	23.0	21.2
Gross Utilization	74.8	76.7	77.7	78.1	75.6	75.8	72.7	72.3	72.3
Net Utilization (Ex. Trainees)	86.3	86.0	86.8	89.2	85.8	85.2	83.8	79.8	79.7
DOP - Quarterly Post Training	7.0	7.4	8.0	8.7	10.0	9.0	11.4	10.3	8.7
Global Biz Lines									
iDEAS	1,187	1,223	1,451	1,582	1,610	1,666	1,693	1,743	1,730
icore	884	930	963	998	1,029	1,056	1,042	1,055	1,074
Global Biz, Growth YoY CC									
iDEAS		(2.6)	25.3	36.8	35.7	38.5	21.2	15.2	11.8
iCORE		4.8	15.9	17.9	16.4	15.2	11.1	9.2	8.0

Source: Company, DART



# **Financial Performance**

# **Profit and Loss Account**

(Rs Mn)	FY22A	FY23E	FY24E	FY25E
Revenue	797,475	910,364	991,050	1,060,746
Total Expense	657,189	771,638	840,343	899,014
COGS	555,872	647,145	701,080	754,360
Employees Cost	0	0	0	0
Other expenses	101,317	124,493	139,263	144,654
EBIDTA	171,197	172,184	187,112	199,919
Depreciation	30,911	33,458	36,405	38,187
EBIT	140,286	138,726	150,706	161,732
Interest	5,325	10,090	11,124	10,682
Other Income	16,314	17,703	20,461	22,582
Exc. / E.O. items	0	0	0	0
EBT	151,275	146,339	160,044	173,632
Tax	28,946	33,566	36,810	39,935
RPAT	122,191	112,748	123,042	133,482
Minority Interest	138	25	192	215
Profit/Loss share of associates	0	0	0	0
APAT	122,191	112,748	123,042	133,482
Balance Sheet				
(Rs Mn)	FY22A	FY23E	FY24E	FY25E
Sources of Funds				
Equity Capital	10,964	10,964	10,604	10,604
Minority Interest	515	540	732	947
Reserves & Surplus	647,194	716,101	700,223	785,986
Net Worth	658,158	727,065	710,827	796,590
Total Debt	151,696	146,184	140,911	135,863
Net Deferred Tax Liability	9,843	10,207	10,582	10,582
Total Capital Employed	820,212	883,997	863,052	943,983
Applications of Funds Net Block	400,312	202 254	200 201	207 044
CWIP	400,312	<b>393,354</b> 0	<b>390,281</b> 0	<b>387,844</b> 0
			256,538	
Investments Current Assets Leans & Advances	261,538	258,038	<u>.</u>	258,538
Current Assets, Loans & Advances Inventories	415,034	475,390	<b>469,690</b>	560,199
	1,334	1,566	1,706	1,825
Receivables	180,793	182,524	201,416	218,487
Cash and Bank Balances	103,836	183,444	155,244	222,546
Loans and Advances	0	0	0	0
Other Current Assets	129,071	107,856	111,324	117,340
Less: Current Liabilities & Provisions	256,672	242,784	253,458	262,598
Payables	99,034	116,281	126,634	135,475
Other Current Liabilities	157,638	126,504	126,823	127,122
sub total	207,000	120,004	120,020	,
Net Current Assets	158,362	232,605	216,233	297,601

820,212

883,997

863,052

943,983

**Total Assets** E – Estimates



Particulars	FY22A	FY23E	FY24E	FY25E
(A) Margins (%)				
Gross Profit Margin	30.3	28.9	29.3	28.9
EBIDTA Margin	21.5	18.9	18.9	18.8
EBIT Margin	17.6	15.2	15.2	15.2
Tax rate	19.1	22.9	23.0	23.0
Net Profit Margin	15.3	12.4	12.4	12.6
(B) As Percentage of Net Sales (%)				
COGS	69.7	71.1	70.7	71.1
Employee	0.0	0.0	0.0	0.0
Other	12.7	13.7	14.1	13.6
(C) Measure of Financial Status				
Gross Debt / Equity	0.2	0.2	0.2	0.2
Interest Coverage	26.3	13.7	13.5	15.1
Inventory days	1	1	1	1
Debtors days	83	73	74	75
Average Cost of Debt	4.5	6.8	7.7	7.9
Payable days	45	47	47	47
Working Capital days	72	93	80	102
FA T/O	2.0	2.3	2.5	2.7
(D) Measures of Investment				
AEPS (Rs)	22.3	20.6	22.4	25.2
CEPS (Rs)	27.9	26.7	29.1	32.4
DPS (Rs)	6.0	8.0	8.9	9.0
Dividend Payout (%)	26.8	38.9	39.8	35.7
BVPS (Rs)	120.1	132.5	129.6	150.2
RoANW (%)	20.2	16.3	17.1	16.8
RoACE (%)	17.5	14.4	15.4	15.3
RoAIC (%)	23.6	19.6	21.4	22.4
(E) Valuation Ratios				
CMP (Rs)	394	394	394	394
P/E	17.7	19.2	17.6	15.6
Mcap (Rs Mn)	2,176,148	2,176,148	2,176,148	2,176,148
MCap/ Sales	2.7	2.4	2.2	2.1
EV	2,224,008	2,138,888	2,161,814	2,089,465
EV/Sales	2.8	2.3	2.2	2.0
EV/EBITDA	13.0	12.4	11.6	10.5
P/BV	3.3	3.0	3.0	2.6
Dividend Yield (%)	1.5	2.0	2.3	2.3
(F) Growth Rate (%)				
Revenue	28.1	14.2	8.9	7.0
EBITDA	13.6	0.6	8.7	6.8
EBIT	14.0	(1.1)	8.6	7.3
PBT	8.8	(3.3)	9.4	8.5
APAT	13.2	(7.7)	9.1	8.5
EPS	14.1	(7.8)	9.1	12.2



CL	FI	
Cash	FIOV	۱

Particulars	FY22A	FY23E	FY24E	FY25E
Profit before tax	122,329	146,339	160,044	173,632
Depreciation & w.o.	30,911	33,458	36,405	38,187
Net Interest Exp	(9,447)	(7,674)	(9,278)	(11,830)
Direct taxes paid	3,260	(33,566)	(36,810)	(39,935)
Change in Working Capital	(36,488)	5,728	(11,452)	(14,066)
Non Cash	232	0	0	0
(A) CF from Operating Activities	110,797	144,286	138,909	145,988
Capex {(Inc.)/ Dec. in Fixed Assets n WIP}	(135,336)	(26,500)	(33,333)	0
Free Cash Flow	(24,539)	117,786	105,576	110,238
(Inc)./ Dec. in Investments	(61,751)	3,500	1,500	(2,000)
Other	(27,408)	7,674	9,278	11,830
(B) CF from Investing Activities	(224,495)	(15,326)	(22,555)	(25,920)
Issue of Equity/ Preference	6	0	(360)	0
Inc./(Dec.) in Debt	68,310	(5,512)	(5,274)	(5,047)
Interest exp net	(5,089)	0	0	0
Dividend Paid (Incl. Tax)	(6,602)	(43,841)	(48,920)	(47,718)
Other	(10,039)	0	(90,000)	0
(C) CF from Financing	46,586	(49,352)	(144,554)	(52,765)
Net Change in Cash	(65,830)	79,608	(28,200)	67,302
Opening Cash balances	169,663	103,833	183,441	155,241
Closing Cash balances	103,833	183,441	155,241	222,543

E – Estimates

Notes



## **DART RATING MATRIX**

**Total Return Expectation (12 Months)** 

Buy	> 20%
Accumulate	10 to 20%
Reduce	0 to 10%
Sell	< 0%

# **Rating and Target Price History**



Month	Rating	TP (Rs.)	Price (Rs.)
Apr-22	Reduce	500	509
Jul-22	Reduce	440	412
Oct-22	Reduce	420	408

<sup>\*</sup>Price as on recommendation date

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