

## THE HIGH COURT OF KERALA

HCKL/ 9081 /2025-A7-HC KERALA

Kochi -682031  
Date: 12-09-2025

### NOTICE

Sub: WhatsApp messaging as an additional feature in the Case Management System(CMS) of the High Court of Kerala - reg  
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The High Court of Kerala, with the goal of ensuring seamless access and timely communication, has decided to upgrade its messaging service for Advocates, litigants and Party-in-Person by incorporating WhatsApp messaging as an additional feature in the Case Management System(CMS) of the High Court of Kerala. The new messaging service will start w.e.f. 06.10.2025.

In this regard, the following guidelines are issued for information and compliance.

1. All information related to e-Filing defects, listing details, proceedings and other relevant updates will also be communicated via WhatsApp messages for the convenience of Advocates, litigants and Party-in-Person . These services will be **enabled in a phased manner**.
2. The WhatsApp messaging service is only an additional mode of information and is not a substitute for notices/summons or other processes, unless otherwise notified.
3. To ensure authenticity and prevent misuse or fraud, please be informed that all official messages from the High Court of Kerala will be sent exclusively from the verified sender ID: **The High Court of Kerala**. The sender ID will remain the same for communications related to the CMS.

4. It is to be verified that updates are received only from this sender ID:  
**The High Court of Kerala.**

5. All stakeholders are requested to ensure that their WhatsApp-enabled mobile number is accurately updated in the CMS profile to facilitate the timely delivery of important messages.

6 If the primary mobile number registered in CMS profile is not WhatsApp-enabled, it is requested to add or update a WhatsApp-enabled number as secondary mobile number in the CMS profile.

7. The stake holders shall remain cautious of fraudulent messages from other numbers or providers using similar services. Only updates from the official sender ID should be relied upon.

8. Any non-delivery or delay in delivery of the informational messages will not absolve the Advocates, litigants and Party-in-Person from making effective appearances or participating in the proceedings in the Courts. The stakeholders are advised to cross-check and cross-verify the information on the official web portal of the Courts for confirmation.

### **Mobile Number Update Guidelines**

1. The WhatsApp messaging facility will be available on both primary and secondary mobile numbers registered in the system.

2. To change the primary number in High Court CMS (<https://ecourt.keralacourts.in/digicourt/>), advocates/Party-in-Person may submit a request through email, as per the existing procedure.

3. The secondary number can be updated directly by the advocate/ Party-in-Person through the Advocate Portal in the High Court CMS.

4. All stake holders are advised to keep both numbers active, updated, and WhatsApp-enabled to ensure uninterrupted receipt of messages.

(By Order)

Gopakumar G  
REGISTRAR GENERAL

To:-

The Advocate General, Ernakulam.  
The Director General of Prosecutions & State Public Prosecutor, Ernakulam.  
The Additional Advocate General, Ernakulam (2 copies).  
The Additional Director General of Prosecutions, Ernakulam.  
The Deputy Solicitor General of India, Ernakulam.  
The President, Kerala High Court Advocates' Association, Ernakulam.  
The Chairman, Bar Council of Kerala, Ernakulam.  
The State Attorney, Advocate General's Office, Ernakulam.  
The Senior Counsel, Government of India (Taxes), Ernakulam.  
The President, Kerala High Court Senior Advocates' Association, Ernakulam.  
The President of Kerala Federation of Women Lawyers, Ernakulam.  
The Vice-Presidents, Kerala High Court Advocates' Association, Ernakulam.  
The Secretary, Rule Committee under Section 123 CPC, High Court.  
The Secretary, Kerala High Court Advocates' Association, Ernakulam.  
The General Secretary, Kerala High Court Senior Advocates' Association, Ernakulam.  
The Secretary, Indian Law Institute, Ernakulam.  
The President, Kerala High Court Advocates' Clerks' Association, Ernakulam.  
The Registrars and the Additional Registrar (General Administration), High Court.  
The Director of the Kerala Judicial Academy, Athani.  
The Additional Director of the Kerala Judicial Academy, Athani.  
The Member Secretary, Kerala State Legal Services Authority, Ernakulam.  
The Director, Kerala State Mediation and Conciliation Centre, Ernakulam.  
The Deputy Director (IT), High Court.  
The Deputy Director of the Kerala Judicial Academy, Athani.  
The Assistant Director of the Kerala Judicial Academy, Athani.

The Joint Registrars and Deputy Registrars, High Court.  
The Secretary, High Court Legal Services Committee, Ernakulam.  
The Protocol Officer, High Court.  
The Public Relations Officer, High Court.  
The Private Secretary to the Chief Justice, High Court.  
The Principal Technical Officer, High Court.  
The Assistant Registrar in charge of the Filing Section, High Court .  
The Assistant Registrar in charge of the Court Officer's Section, High Court.  
The Court Officer to the Chief Justice, High Court.  
The Private Secretaries to Judges, High Court.  
All Officers and Sections, High Court  
The IT (Technical Cell), High Court.  
The Confidential Assistants to the Registrars, Director (KJA) and the  
Additional Registrar (General Administration)  
The Administrative Records Section, High Court.  
The Notice Board, High Court  
The File/Stock File.

**Copy Submitted to:-**

**The Honourable the Chief Justice  
and The Honourable Judges**